If you are serious about finding out what is wrong at the Grand Rapids Veterans Hospital. You need to fund the appointment of a Jag officer to be responsible for continued care of the veteran's at the facility. The JAG officer's first responsibility would be to investigate the current care and treatment of the service members at the facility.

Military individuals respect and will talk to a JAG officer. They know that they will be treated fairly with respect. They know the first job of the JAG officer is to represent them and not higher ups.

Individuals who are abused and neglected by care givers are afraid to speak out for fear of retaliation. The home residents have a roof over their head and 3 meals a day. Better conditions than when they were in combat.

I was at the Civil Service Commission when they heard the request to privatize the direct care staff with J2S. I heard 5 individuals from the veteran's home plead that J2S not care for them. I heard a number of stories that sounded like Adult Abuse and Neglect.

The last time I was at a Senate Veteran's Committee meeting, Veterans Home Representatives were asked about 40 allegations. J2S should have been at the meeting as J2S investigates their own people. Later, I talked with a nurse at the facility. She noted that there were not 60 official complaints against the J2S staff but over 200 that had been filed by nurses and staff. She went on to note that J2S investigated the complaints and that none had so far had been substantiated. .

A JAG officer needs to be supervising the care of the veterans in the Grand Rapids Veteran's Facility.

Thank you for your attention to this matter. But, it will not be fully resolved until State Employees are back on the Job.

Ed Helwig MSG ret.

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